



Greetings friends, colleagues and mission partners,

The novel coronavirus disease 2019 pandemic has presented unforeseen challenges to every aspect of American life and business; and the business of the U.S. government is no exception.

DoD is playing an integral role in the COVID-19 response, with priorities to: 1) protect our people; 2) maintain mission readiness and 3) support the whole-of-government effort. DISA shares those priorities, with unwavering support for your missions. Our mission-essential functions have not been slowed by our new operating environment. We work through [DoD CIO Dana Deasy's](#) COVID-19 Task Force to prioritize key actions and new capabilities across the department.

With the vast majority of our collective workforce teleworking for their protection, we have enabled remote capabilities by accelerating contract awards, including [Antivirus Home Use Program](#), [DoD Mobility Classified Capability](#), increasing NIPRnet circuit capacity and [Commercial Virtual Remote](#). We will continue to work with you to maximize the telework experience for our personnel. The DoD CIO has produced a [Top Telework Tools Playbook](#) that serves as a reference guide for department-approved collaboration tools. Please make sure that your staff are aware of this resource, which is available on the [DoD Cyber Exchange – NIPR](#) in the COVID-19 section.

Through [Defense Collaboration Services \(DCS\)](#), [Global Video Service \(GVS\)](#) and [milDrive Lite](#), we have increased audio/video conferencing and safe file sharing. DISA has supported the Defense Health Agency, and U.S. Navy Ships Comfort and Mercy in direct care of COVID-19 patients by expediting circuits and enabling telehealth services. Through the [Joint Artificial Intelligence Center](#), we support the Federal Emergency Management Agency's situational awareness to facilitate humanitarian aid and crisis operations. The Joint Regional Security Stacks increased virtual private network capacity for the services and the Joint Service Provider improved the Pentagon's hardware, software and IT infrastructure.

We want to capture the important work we have all been doing for the COVID-19 response in real time. Please provide your input to our [Joint Lessons Learned Information System](#) to inform improvements.

DISA's commitment to the warfighter and mission partners endures

Although the world is facing unprecedented challenges, you can trust in DISA's expertise and support to help achieve your mission. As an agency that drives innovation, we are postured to respond when our nation needs us most. With a reputation as America's premier combat-support agency, DISA's unique qualifications enabled us to provide direct support to the whole-of-government COVID-19 response.

[DISA supports Defense Department's response to COVID-19](#)

By instituting temporary changes to milDrive, we are continuing to provide file storage, sync and sharing to our end users without sacrificing enterprise performance.

[Cloud Storage Program Management Office institutes temporary changes to milDrive](#)

The Antivirus Home Use Program is available to protect personal computers, and lessen the threat of malicious logic being introduced to the workplace and compromising DoD Information Networks.

[DISA contracts for anti-virus software license helping teleworkers keep machines safe at home](#)

DISA's outreach ensures agency and department are postured for tomorrow

DISA's resolve to recruit the best and brightest hasn't slowed, with outreach programs to organizations, colleges and universities across the country. Through these mentorship opportunities and partnerships, we will build a cyber workforce that is prepared to address tomorrow's unique and evolving landscape.

[BEYA mentorship program teaches students value of STEM](#)

Women's History Month events highlight equality and diversity

I recently spoke to Voice of America talk show host Lori Lundin about my career and the honor it is to lead the people charged with defending DoD's networks. I later had the opportunity to talk about DISA and JFHQ-DODIN during a two-part podcast about life in the military and on Ft Meade. In Part 2, my Chief of Staff, Laura Radney, and our Cyber Development Director, Dr. Serena Chan, joined to discuss being women in leadership, the challenges women face and what we can all do to create a culture of inclusion for women and DISA's workforce as a whole.

[Norton talks education, career to aspiring leaders during Women's History Month](#)

[Fort Meade Declassified Part 1](#) / [Part 2](#)

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I encourage you to share information and [provide feedback about events and other DISA outreach efforts to the Mission Partner Engagement Office](#), your DISA field office or liaison officer in your area.

We look forward to engaging with you, and although the [TechNet Cyber 2020 Symposium originally scheduled for June is postponed](#), we are developing new avenues for Drumbeat meetings and other strategic engagements to provide the best service possible to help you achieve your mission. Thank you for your partnership, and we are all wishing you safety and health as we navigate these uncertain times.