



Forecast to Industry 2019

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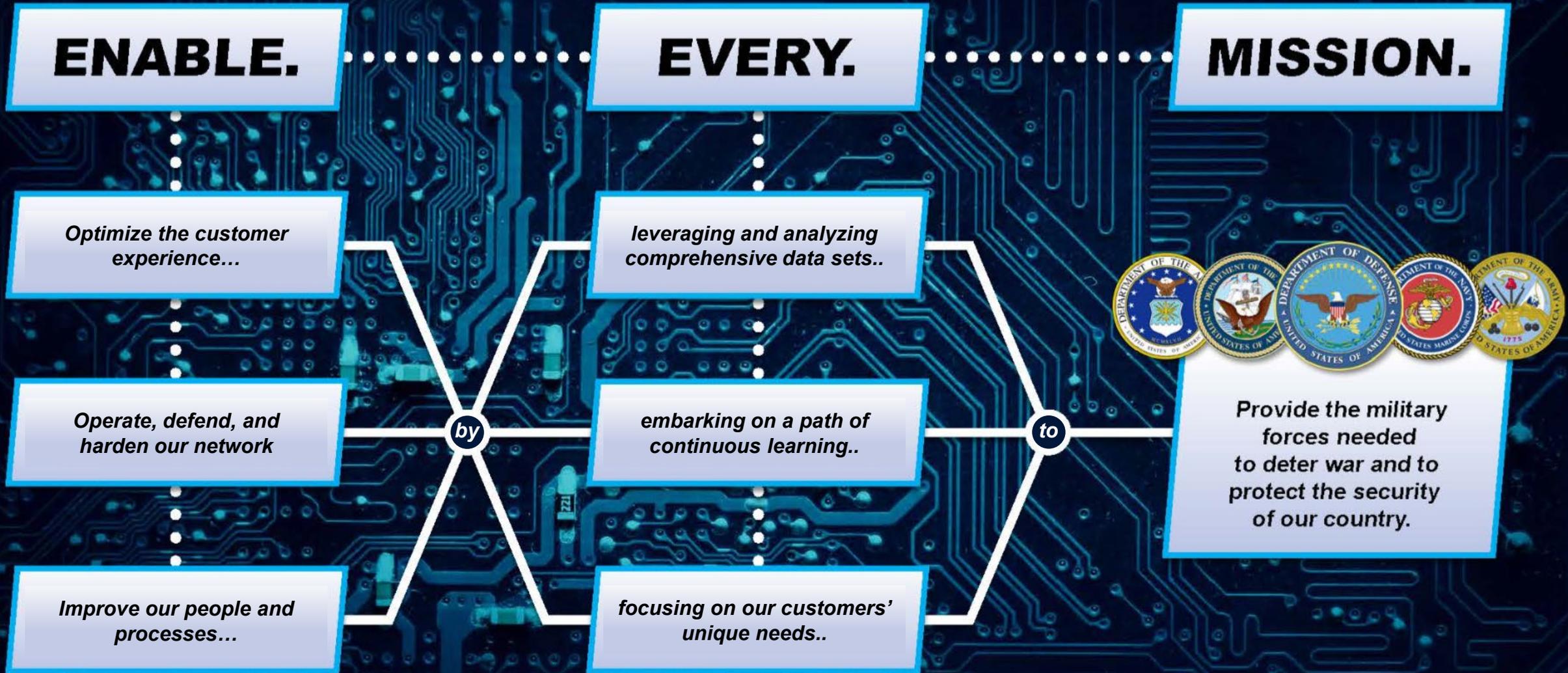
Joint Service Provider

Defense Information Systems Agency

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DISA Joint Service Provider (DISA JSP) Mission





DISA JSP's VIP Customer Base

JSP provides critical IT support to a focused VIP DoD Customer Base within National Capital Region, supporting DC-Based Leadership across 3 networks with 100+ robust service offerings

Supported Entities:

- Office of the Secretary of Defense
- Joint Chiefs of Staff
- Secretary/Service Chiefs and Staff
- HQDA/Services
- Agencies/DoD Field Activities/Offices

JSP Service Offering Fast Facts:

- **VIP Support** – 1,200 VIPs (SecDef/Staff, CJCS, Services Chiefs and Staffs)
- **Cyber Defense** – hundreds of intrusions detected and mitigated per month
- **Service Desk Support** – 180 calls per hour, 35,000 customers, 40,000 workstations and 3 networks
- **Work Orders/Moves** – over 10,000 work orders completed every year for HQDA



SecDef



JCS



OSD



WHS



CSS



DCA



PROVIDER



DCAA



DFAS



DHA



DIA



DMA



DoDEA



DTSA



JITDO



NGA



NRO



OUSD(I)



PFPA

Primary Customer Supported Locations

Pentagon

Crystal City

Mark Center

Hampton Roads

Fort Detrick

COOP Sites



Acquisition Opportunities

FY20 Acquisition Opportunities



Acquisition Opportunities

Project Title & Description	Program Office	RFP / Projected Award
<p>Infrastructure Facilities Support Provide integrated facility room maintenance, 24x7 operations monitoring, and hardware/software vendor maintenance support for rack access and camera surveillance systems.</p>	<p>JSP – JP3, Enterprise Services Center</p>	<p>Single Award Full and Open Competition RFP RFP to be released 4Q FY19 Award in 3Q FY20</p>
<p>Integrated Property and Logistics Support Integrated logistics and asset management support services to include warehouse supply, property accountability, material handling, and management operations</p>	<p>JSP – JP8, Business Resource Center</p>	<p>Single Award Competitive 8(a) set aside RFP to be released 1Q FY20 Award in 3Q FY20</p>
<p>Enterprise Configuration Management Provide Configuration Management services, to include configuration item identification, development of a configuration management plan, continuous monitoring, and operations and maintenance support.</p>	<p>JSP – JP5, Architecture, Configuration, Engineering and Solutions</p>	<p>Single Award Competitive 8(a) set aside RFP to be released 1Q FY20 Award in 2Q FY20</p>



Acquisition Opportunities

Project Title & Description	Program Office	RFP / Projected Award
<p>Correspondence and Task Management System (CATMS) Provide licenses, development, installation, configuration and maintenance support for the CATMS, the OSD correspondence and coordination mission application.</p>	<p>JSP – JP5, Architecture, Configuration, Engineering and Solutions</p>	<p>Single Award Full and Open Competition RFP to be released 2Q FY20 Award in 4Q FY20</p>
<p>Engineering and Development Continually align IT services to the changing JSP business needs by identifying and implementing improvements to IT services that support business processes. Tasks include: Engineering, Architecture, Test, and Development.</p>	<p>JSP – JP5, Architecture, Configuration, Engineering and Solutions</p>	<p>Single Award Full and Open Competition RFP to be released 2Q FY20 Award in 4Q FY20</p>



Acquisition Opportunities

Project Title & Description	Program Office	RFP / Projected Award
<p>Physical, Personnel, and Industrial Security Support Services</p> <p>Provide for the protection of personnel, hardware, software, networks and data from personnel, physical and organizational actions and events that could cause serious loss or damage to an enterprise, agency or institution. The contractor shall assist with the protection, detection and reaction of all physical threats to the IT systems and networks, as well as provide facilities management support for all DISA JSP spaces.</p>	<p>JSP – JP2, Cyber Security Center</p>	<p>Single Award Competitive 8(a) set aside RFP to be released 2Q FY20 Award in 3Q FY20</p>
<p>Penetration Handling, Incident & System Health (PHISH)</p> <p>Provide a wide array of cybersecurity services and functions to assure the operational and information security posture for DoD Services. Tasks to include: malware protection, continuous monitoring, cyber incident handling, insider threat detection and monitoring, warning intelligence and attack, sensing, and warning (AS&W).</p>	<p>JSP – JP2, Cyber Security Center</p>	<p>Single Award Full and Open Competition RFP to be released 2Q FY20 Award in 4Q FY20</p>



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The IT Combat Support Agency

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